



OGILVIE SUBARU VIP ZONE

The Ogilvie Subaru VIP Zone is a licensed beverage area reserved for VIP Zone ticket holders only. Located near the main stage, patrons enjoy private access to seating, bar, catering, and washroom facilities.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

Duties:

- Stock, set up, clean up & close
- Verify patrons have access to VIP area
- Manage crowd and assist patrons
- Diligently check that patrons are 19 years of age or older
- Provide responsible drink service
- Handle a variety of financial transactions (i.e. cash, debit, credit)
- Deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication)

Skills:

- Able to multi-task efficiently
- Good organizational skills
- Effective communication skills
- Able to accurately process financial transactions
- Excellent interpersonal skills

Requirements:

- Must be **18 years of age or over**
- Accessibility Standards Customer Service Training
- This position requires individuals to be energetic
- Must work efficiently on a team with little or no direct supervision
- Expected to respond to requests promptly & efficiently
- Willing to stand for long periods of time
- Willing to work in all types of weather
- Some lifting may be required

Assets:

- Previous bartending and/or serving experience
- Smart Serve certification
- Bilingualism