



INFORMATION TECHNOLOGY TEAM (I.T. TEAM)

Volunteers will help our Information Technology team set up, maintain, and take down various I.T.-related equipment and systems at CityFolk venues. Volunteers have the opportunity to see and work with the technology that provides the backbone to the festival.

Duties:

- Help set up, maintain and take down various I.T.-related equipment & systems at CityFolk venues
- Setup could include some computer work, IP cameras, VOIP telephones, and wired & wireless network
- Run cable and install network connections throughout the site help troubleshoot, support staff and provide general technical support

Skills:

- Basic computer experience knowledge of communications technology would be an asset but not necessary. We love to train you as needed!
- Good communication skills
- Excellent interpersonal skills
- Strong attention to detail
- Adept at learning new tasks

Requirements:

- Must be **18 years of age or over**
- Accessibility Standards Customer Service Training
- This position requires individuals to be flexible and enthusiastic
- Must work efficiently either individually or as a team
- Must own and wear steel-toe shoes or boots (to wear during site construction and tear down).
- Must be capable of performing physical tasks including moving equipment and loading and unloading gear
- Feel comfortable working on ladders
- Current Criminal Record Check and two professional references are required
- Willing to work pre- and post-festival for set up and tear down
- Willing to stand for long periods of time
- Willing to work in all types of weather

Assets:

- Previous Ethernet cabling experience
- Previous experience working in or studying I.T.
- Bilingualism

Special Details:

- Must sign confidentiality agreement
- To apply, submit a resume and cover letter to: itteam@cityfolkfestival.com
- Only those applicants selected for an interview will be contacted.

*****This is a wheelchair-accessible position.**