



## FESTIVAL AMBASSADORS

We have combined 3 areas into one! All three share the duties of sharing their wealth of information and knowledge of all things CityFolk. All three work together cohesively. Volunteers (18+) can mix and match volunteering in each area; Youth Volunteers must stick with Info Booth.

### Festival Administration

This busy area is the hub of the festival, working with the volunteers as well as the patrons, media, sponsors and other VIPs.

- Provides initial information to media, sponsors and patrons with specific entrance requirements.
- Distributes tickets to the VIPs, sponsors and media (at times).
- Collects and logs Lost and Found Items.
- Answers the Festival Information Line to answer questions to the public .
- Helps problem solve various issues, and keeps a log of the solutions.
- Distribution/management of Area Leader Radios and Area Leader mail boxes.

### Info Booth

Information dissemination! The Info Booth crew shares their wealth of festival knowledge with festivalgoers and patrons. This team also helps make the public feel welcome and familiar with the festival.

- Answers questions about ticket purchases and pick-ups, gate entrances, schedules and directions. This will be done at the Info Booth and throughout the site itself.
- Roaming position; can be located in the main bowl, sitting at the Info Booth or around the front of the festival.

### Marvest

Provides hosting duties to the various venues along Bank Street. Marvest brings local, food, drinks and talent together creating a musical harvest.

- You will be positioned in pairs offsite at the various locations and provide patrons with directions, schedule information as well as information about CityFolk.
- Roaming position; can be located in the Main Bowl, sitting at the Info Booth or around the front of the festival. You will also monitor guest capacity and check accreditation at the various venues.