



## BIKE PARK

The main role of this crew is to provide free and secure bicycle parking to all festival patrons, artists, and volunteers. Bike Park is the only publicly available parking offered at CityFolk.

### Duties:

- Greet cyclists
- Tag bikes and provide claim chit to cyclists
- Have the cyclist sign the disclaimer
- Collect donations
- Walk customer bicycles to the assigned location in the compound
- Retrieve bikes for cyclists upon presentation of the claim chit
- Display/hand out cycling literature
- Answer festival-related questions

### Skills:

- Effective communication skills
- Exceptional attention to detail
- Able to multi-task efficiently
- Excellent interpersonal skills

### Requirements:

- Must be **14 years of age or over**
- Accessibility Standards Customer Service Training
- This position requires individuals to be flexible, energetic & reliable
- Willing to stand for long periods of time
- Willing to work in all types of weather
- Light physical labour is required within the parking compound

### Assets:

- Familiarity with bicycles
- Bilingualism

**\*Please Note:** While some Bike Park shifts go past midnight, the service ends at 11:30pm. If you are a volunteer from another area leaving your bike at Bike Park and you are not sure if you'll be back by 11:30pm, please let our volunteers know when you drop off your bike so we can accommodate you.